



Reset Dorani NVR Password

Without your device password, you are not going to be able to use it at all! The default DORANI password for the admin account is "123456". It is highly advisable that you change the default password on initial setup. If you are having trouble logging in, try the default first.

If the default password does not work, then you will have a few methods of troubleshooting this issue to get back into your system. Your first step should be to **contact your installer**. Most installers have a standard password that they assign to NVR's and may be able to help resolve this for you simply. If they do not have it then you can move on to the following

RETRIEVING THE **NVR** PASSWORD THROUGH DORANI IP VIEWER MOBILE APPLICATION

It is important to note that the device must be connected to your cloud account. If you have not already added the device to your account, please go to dorani.com.au for tutorials

To view a DORANI system on your mobile device you should be using the DORANI IP VIEWER application that is available in either the Google Play store or the App store. Using this application, you can reset the password of your NVR.

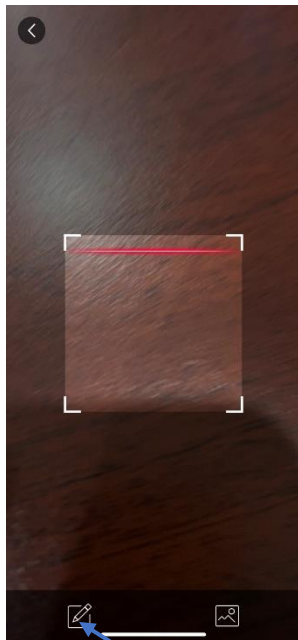
The image contains two screenshots from the Dorani IP Viewer mobile application, with numbered instructions and arrows pointing to specific UI elements.

Left Screenshot (Main Menu): Shows the app's main interface. At the top, there's a status bar with "SOS only", "9:55 am", and battery level. Below is a user profile section with a circular icon and the text "Aq4co0". A list of menu items follows: "Live View", "Playback", "Devices", "Picture & Video", "Favorites", "Alarm Notifications", "Configuration", and "Help". A blue arrow points from the instruction "2: Select the 3 lines up the top left (Menu)" to the three horizontal lines (hamburger menu icon) in the top left corner. Another blue arrow points from the instruction "3: Select 'Configuration'" to the "Configuration" menu item.

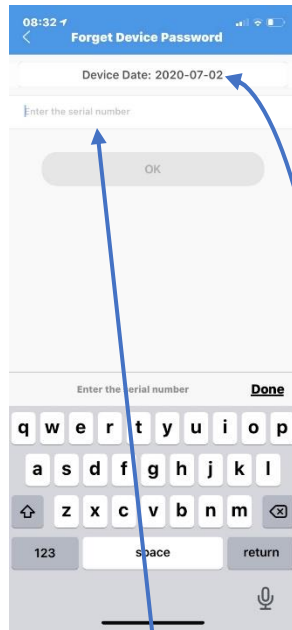
Right Screenshot (Local Config): Shows the "Local Config" screen. It has a blue header with the time "08:31" and the title "Local Config". Below the header are several settings: "Snapshot Mode" (1x), "PTZ Speed" (6), "Use Device Time Zone" (toggle on), "Password Protection" (No Password), "Do Not Disturb" (toggle on), "Pause Video Automatically" (toggle on), "Auto Discover New Devices" (toggle on), "Device Wi-Fi Configuration", "Forget Device Password", and "Data Usage". A blue arrow points from the instruction "4: Select: 'Forget device password'" to the "Forget Device Password" option.

Instructions:

- 1: Open the APP
- 2: Select the 3 lines up the top left (Menu)
- 3: Select "Configuration"
- 4: Select: 'Forget device password'



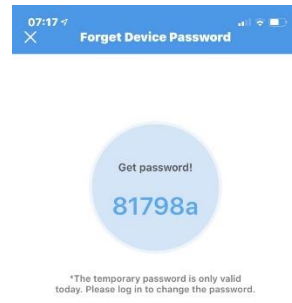
5 : Select
'Manual entry'



6 : Enter the device
serial number, then
OK.

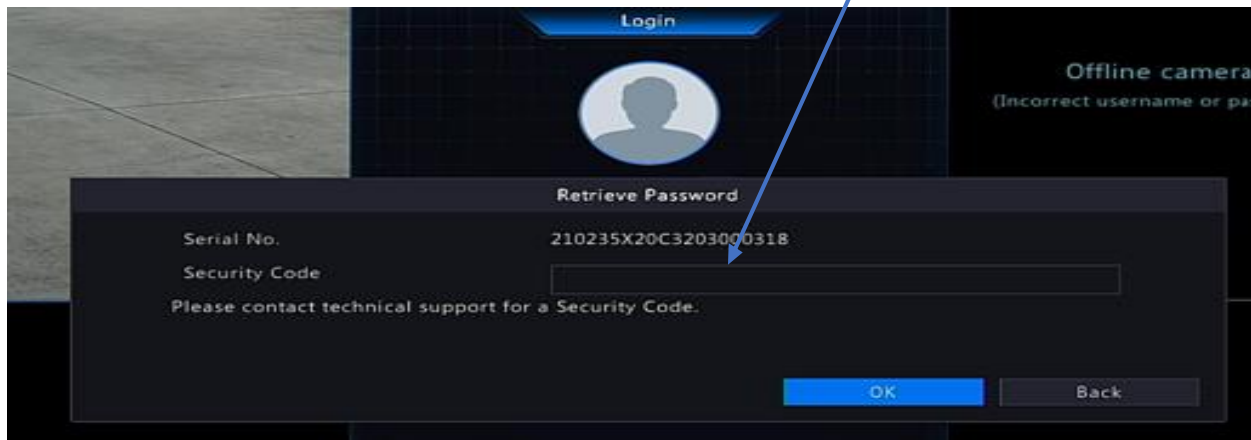
**SN is case sensitive

**Make sure date is
correct



A temporary password
will be created for you,
enter this into the NVR

**** Device serial number is located on the bottom of the NVR or on the NVR screen if you select 'Forgot Password' from the login page**





Reset Dorani Mobile APP Password

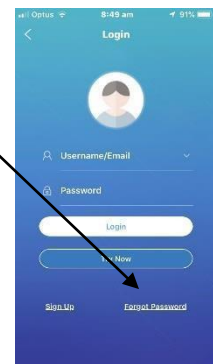


Scan QR code to install the mobile APP or type 'Dorani IP Viewer' into the APP Store or Google Play

Open the APP or use the above steps to download it. From the start up screen select Forgot Password and simply follow the prompts to reset your password. A security code will be sent to your e-mail account so have it open and ready as the code needs to be entered quickly

PASSWORD CHANGE TIPS

1. The temporary password generated for your console is based on the date. If the date of your unit is incorrect, then the temporary password will not work!
2. If you struggle with the above methods, contact the Dorani technical team at support@dorani.com.au with the serial number of your device with proof of purchase and we can provide a temporary password for units purchased from us. This process is only available between the hours of 7:30am-3:30pm mon - fri





Reset Dorani PC software Password

The default username and password for the Dorani PC software to view your CCTV cameras is

User : admin, Password :123456

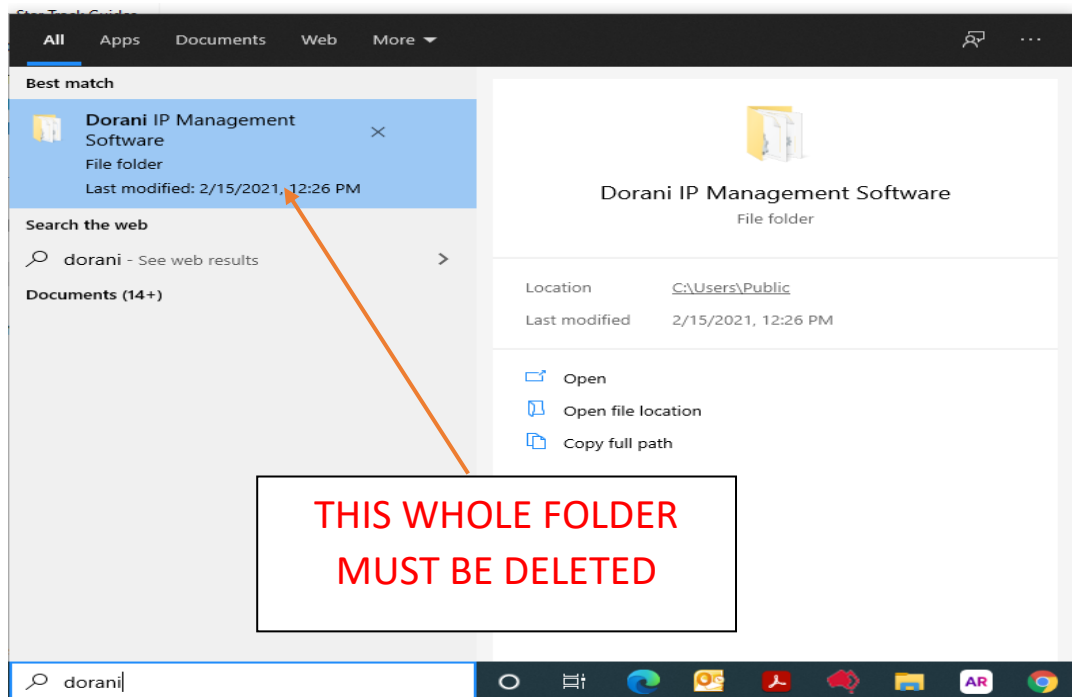
If this has been changed and you have forgotten the new password, you will need to delete the application and the boot program from your PC before reinstalling the software.

From the system settings of your PC, select Apps

Either search 'Dorani' from the list or select Dorani IP management software from the list of apps installed on your PC and uninstall this program by right clicking and selecting 'Uninstall'

You will now need to delete the boot program and system files from your PC.

Easiest way is to type 'Dorani' in your search bar



Delete these files and then empty your recycle bin on your PC.

You can now reinstall the software back onto your PC which is available from our website

www.dorani.com.au under Brochures&manuals
CCTV
PC software

For further inquiries, please contact your installer or contact Dorani at
support@dorani.com.au